

Town of North Hempstead Service Requests via 311 - by Community

March 2012

City	Department Description	Group Description	Type Description	Count	Response Days
ACORN PONDS	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence			1	0
	ACORN PONDS			1	0
ALBERSTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	ALBERSTON			1	1.0
ALBERTSON	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Court	1	0
			Code - Dumpster	2	1.5
			Code - Fence	2	3.5
			Code - Miscellaneous	1	0
			Code - Property Maintenance	1	0
		Code Enforcement		7	1.4
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	0
		Parking Enforcement		1	0
		Department of Public Safety		9	1.1
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	2	3.5
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sign - Repair / Replace	2	2.5
			Hwy - Tree Fallen - Emergency	1	1.0
			Hwy - Tree Planting	4	0
			Hwy - Tree Trimming / Removal Inspection	3	0
		Highway Department		13	1.0
		Street Lighting District	Street Light - Cycles On / Off	2	5.5
			Street Light - Fixture Problem	1	0
			Street Light - Light Out (Single)	3	3.3
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	20	3.8
			Street Light - On During Day	1	7.0
			Street Light - Pole Problem	1	12.0
		Street Lighting District		29	4.0
	Department of Public Works			42	3.1
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ALBERTSON	Planning and Building Department	Building Department	Bldg - Application Status	1	0	
			Bldg - Certificate Status	1	0	
			Bldg - Inspection Request	1	18.0	
		Building Department			3	6.0
	Planning and Building Department			3	6.0	
	Project Independence	Project Independence	PI - Health and Mental Health	2	3.5	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	3	2.3	
			PI - Taxi Service	33	0	
			PI - Taxi Service Complaint	1	1.0	
			PI - Transportation/Mobility Mgmt Info	6	0.7	
		Project Independence			49	0.4
	Project Independence			49	0.4	
	Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes	1	3.0	
		Solid Waste Management			1	3.0
		Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel	2	0	
		Sustainability Department			3	0
	Solid Waste Management			4	0.8	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0	
			SupV - Complaint - Other Employee	1	1.0	
			SupV - Helicopter	2	0	
		Supervisor's Office			4	0.2
		Supervisor's Office			4	0.2
ALBERTSON				113	1.6	
Albertson	Department of Public Safety	Code Enforcement	Code - Fence	1	7.0	
		Code Enforcement			1	7.0
	Department of Public Safety			1	7.0	
Albertson				1	7.0	
BALDWIN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter			1	1.0
	Department of Public Safety			1	1.0	
BALDWIN				1	1.0	
BAXTER ESTATES	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	1	0	
		Adminstrative Services			1	0
	Adminstrative Services			1	0	
	Department of Public Works	Street Lighting District	Street Light - Mark Out	3	1.3	
		Street Lighting District			3	1.3
Department of Public Works			3	1.3		

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City	Department Description	Group Description	Type Description	Count	Response Days
BAXTER ESTATES	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	0
			OIC - Inter Municipal SR	1	6.0
		Inter Municipal Affairs		2	3.0
	Inter Municipal Affairs			2	3.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Miscellaneous	2	2.5
			PI - Taxi Service	5	0
			PI - Taxi Service Cancellation	1	0
		Project Independence		9	0.6
	Project Independence			9	0.6
BAXTER ESTATES			15	1.0	
CALRE PLACE	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	2.0
		Street Lighting District		1	2.0
	Department of Public Works			1	2.0
CALRE PLACE			1	2.0	
CARLE PL	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	3.0
		Street Lighting District		2	3.0
	Department of Public Works			2	3.0
CARLE PL			2	3.0	
CARLE PLACE	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	11.0
		Adminstrative Services		1	11.0
		Adminstrative Services			1
	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	7.0
			Animal Sh - Surrender a dog	1	0
		Animal Shelter		2	3.5
		Cat Shelter	Cat Shelter - Feral Cats	2	9.0
		Cat Shelter		2	9.0
		Code Enforcement	Code - After Hours/Weekend Construction	2	3.5
			Code - Animal (except Dog / Cat / Wild life)	1	17.0
			Code - Boat	1	7.0
			Code - Building Permit	1	0
			Code - Court	1	0
			Code - Garbage	1	7.0
			Code - Miscellaneous	1	12.0
			Code - Signs	3	6.0
		Code Enforcement		11	6.2
	Department of Public Safety			15	6.2
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - Dead Animal Pickup	1	0
			Hwy - Miscellaneous	2	6.5
			Hwy - Street Sign - Repair / Replace	2	4.5

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City	Department Description	Group Description	Type Description	Count	Response Days	
CARLE PLACE	Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	1	3.0	
			Hwy - Tree Fallen - Emergency	1	15.0	
			Hwy - Tree Planting	3	0	
			Hwy - Tree Stump Removal	6	2.0	
			Hwy - Tree Trimming / Removal Inspection	4	0.8	
		Highway Department			21	2.6
		Street Lighting District	Street Light - Cycles On / Off	2	3.0	
			Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	11	2.5	
			Street Light - Lights Out (Multiple)	1	0	
			Street Light - Mark Out	49	5.0	
			Street Light - Misc Problems	1	5.0	
			Street Light - On During Day	2	3.5	
			Street Lighting District			67
		Department of Public Works			88	3.9
		Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	3.0
			Inter Municipal Affairs			1
		Inter Municipal Affairs			1	3.0
		Planning and Building Department	Building Department	Bldg - Construction Complaint	1	29.0
	Bldg - Inspection Request			1	1.0	
	Bldg - Suspect Work Without a Permit			2	2.0	
	Building Department			4	8.5	
	Planning and Building Department			4	8.5	
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	0	
			PI - Taxi Service	4	0	
			PI - Transportation/Mobility Mgmt Info	2	1.0	
		Project Independence			11	0.2
	Project Independence			11	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Compost SR	1	0	
			SWMA - Long Island Green Homes	1	1.0	
		Solid Waste Management			2	0.5
		Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel	2	0	
		Sustainability Department			3	0
	Solid Waste Management			5	0.2	
CARLE PLACE				125	3.9	

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City	Department Description	Group Description	Type Description	Count	Response Days
CARLEL PLACE	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
CARLEL PLACE				1	3.0
CEDARHURST	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
CEDARHURST				1	1.0
EAST GARDEN CITY	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	1.0
		Street Lighting District		1	1.0
	Department of Public Works			1	1.0
EAST GARDEN CITY				1	1.0
EAST HILLS	Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	1	1.0
		Highway Department		1	1.0
		Street Lighting District	Street Light - Mark Out	1	6.0
		Street Lighting District		1	6.0
	Department of Public Works			2	3.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
			OIC - Inter Municipal SR	5	1.0
		Inter Municipal Affairs		6	1.2
	Inter Municipal Affairs			6	1.2
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Household Maintenance	1	2.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	2	1.0
			PI - Taxi Service	9	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	3	0.3
			PI - Volunteer	1	1.0
		Project Independence		19	0.3
	Project Independence			19	0.3
	Supervisor's Office	Supervisor's Office	SupV - Airplane	8	0
			SupV - Helicopter	1	0
		Supervisor's Office		9	0
	Supervisor's Office			9	0
EAST HILLS				37	0.6

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City	Department Description	Group Description	Type Description	Count	Response Days
EAST WILLILSTON	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	EAST WILLILSTON			1	2.0
EAST WILLISTON	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Miscellaneous	1	2.0
			PI - Program Registration	1	1.0
			PI - Taxi Service	6	0
			PI - Transportation/Mobility Mgmt Info	3	0
		Project Independence		12	0.2
	Project Independence			12	0.2
	Solid Waste Management	Sustainability Department	SWMA - Compost	2	0
			SWMA - Rain Barrel	4	0
		Sustainability Department		6	0
	Solid Waste Management			6	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
			Supervisor's Office	4	0
		Supervisor's Office		4	0
	EAST WILLISTON			22	0.1
FLORAL PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0
		Animal Shelter		1	2.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			2	1.0
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Taxi Service	16	0
			PI - Transportation/Mobility Mgmt Info	2	3.0
		Project Independence		21	0.3
	Project Independence			21	0.3
	FLORAL PARK			23	0.3
FLORAL PARK CEN	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	1.0
		Solid Waste Management		1	1.0
	Solid Waste Management			1	1.0
	FLORAL PARK CEN			1	1.0
FLORAL PARK CENTRE	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	5.0
		Code Enforcement		1	5.0
	Department of Public Safety			1	5.0

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City	Department Description	Group Description	Type Description	Count	Response Days
FLORAL PARK CENTRE	Department of Public Works	Highway Department	Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	1	0
		Highway Department		2	0
	Department of Public Works			2	0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	0
		Building Department		1	0
	Planning and Building Department			1	0
	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence			2	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
		Sustainability Department		1	0
	Solid Waste Management			1	0
FLORAL PARK CENTRE				7	0.7
FLOWER HILL	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
		Highway Department		1	1.0
		Street Lighting District	Street Light - New Light Request	1	0
		Street Lighting District		1	0
	Department of Public Works			2	0.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Membership Registration	2	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	13	0
		Project Independence		17	0.2
	Project Independence			17	0.2
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
		Sustainability Department		1	0
	Solid Waste Management			1	0
FLOWER HILL				21	0.3
FLUSHING	Planning and Building Department	Building Department	Bldg - Employee Complaint	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
FLUSHING				1	1.0
GARDEN CITY PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0.5
			CommSvc - Misc SR	2	0.5
		Community Services		4	0.5
	Community Services			4	0.5

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City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	10.0
		Animal Shelter		1	10.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Graffiti	1	4.0
			Code - Litter	1	1.0
			Code - Property Maintenance	1	1.0
		Code Enforcement		3	2.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	2	6.0
		Parking Enforcement		2	6.0
	Department of Public Safety			7	4.0
	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	3	0
			Hwy - Curb Repair	2	1.0
			Hwy - Miscellaneous	3	5.7
			Hwy - Pothole	1	0
			Hwy - Street Sign - New Request	1	0
			Hwy - Street Sweeping / Cleaning	1	0
			Hwy - Tree Planting	4	0
			Hwy - Tree Stump Removal	7	0
			Hwy - Tree Trimming / Removal Inspection	4	8.0
		Highway Department		26	2.0
		Street Lighting District	Street Light - Cycles On / Off	3	4.3
			Street Light - Fixture Problem	2	2.5
			Street Light - Light Out (Single)	11	2.4
			Street Light - Lights Out (Multiple)	2	4.5
			Street Light - Mark Out	18	7.7
			Street Light - On During Day	4	5.5
		Street Lighting District		40	5.4
	Department of Public Works			66	4.0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.2
		Inter Municipal Affairs		4	1.2
	Inter Municipal Affairs			4	1.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
	Parks and Recreation Department			1	1.0
	Planning and Building Department	Building Department	Bldg - Application Status	1	19.0
			Bldg - Certificate Status	2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
GARDEN CITY PARK	Planning and Building Department	Building Department	Bldg - Employee Complaint	1	2.0
			Bldg - Illegal Housing	2	4.0
		Building Department		6	4.8
		Planning and Building Department		6	4.8
	Project Independence	Project Independence	PI - Household Maintenance	3	2.3
			PI - Membership Registration	5	0
			PI - Miscellaneous	2	1.0
			PI - Taxi Service	75	0
			PI - Taxi Service Cancellation	3	0
			PI - Taxi Service Complaint	2	2.5
			PI - Transportation/Mobility Mgmt Info	8	1.1
		Project Independence		98	0.2
		Project Independence		98	0.2
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	1	0
			SWMA - Long Island Green Homes	1	1.0
		Solid Waste Management		2	0.5
		Sustainability Department	SWMA - Compost	1	0
		Sustainability Department		1	0
		Solid Waste Management		3	0.3
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office		2	0
		Supervisor's Office		2	0
GARDEN CITY PARK				191	1.9
GLENWOOD LANDING	Department of Public Safety	Animal Shelter	Animal Sh - Menacing or Harrassing Dog	1	6.0
		Animal Shelter		1	6.0
		Department of Public Safety		1	6.0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	3.0
		Street Lighting District		2	3.0
		Department of Public Works		2	3.0
GLENWOOD LANDING				3	4.0
GRAT NECK	Project Independence	Project Independence	PI - Miscellaneous	1	1.0
		Project Independence		1	1.0
		Project Independence		1	1.0
GRAT NECK				1	1.0
GREAT NECK	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
		Project Independence		1	0
		Project Independence		1	0
GREAT NECK				1	0
GREAT NECK	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		Community Services		1	0
		Community Services		1	0

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City	Department Description	Group Description	Type Description	Count	Response Days		
GREAT NECK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	1.0		
			Animal Sh - Misc	1	0		
		Animal Shelter			3	0.7	
		Cat Shelter	Cat Shelter - Feral Cats	5	2.6		
		Cat Shelter			5	2.6	
		Code Enforcement	Code - Building Permit	2	0		
			Code - Court	4	0		
			Code - Leaves Accumulation	1	0		
			Code - Litter	1	24.0		
			Code - Miscellaneous	4	2.0		
			Code - Sidewalk Obstruction	1	4.0		
			Code - Unlawful Property Use	2	17.0		
			Code - Water Flow / Accumulation	1	0		
			Code Enforcement			16	4.4
			Parking Enforcement	Prkg Enfrc - From Transfer	1	12.0	
		Prkg Enfrc - Parking Violations Complaint		8	4.5		
		Parking Enforcement			9	5.3	
		Department of Public Safety			33	4.0	
		Department of Public Works	Highway Department	Hwy - Catch Basin	1	13.0	
	Hwy - From Transfer			1	1.0		
	Hwy - Miscellaneous			2	0.5		
	Hwy - Pothole			2	4.0		
	Hwy - Street Sign - Repair / Replace			1	20.0		
	Hwy - Street Sweeping / Cleaning			1	5.0		
	Hwy - Tree Branch / Debris Pickup			1	0		
	Hwy - Tree Planting			2	0		
	Hwy - Tree Stump Removal			1	0		
	Hwy - Tree Trimming / Removal Inspection			4	0		
	Highway Department			16	3.0		
	Street Lighting District		Street Light - Fixture Problem	1	20.0		
			Street Light - Light Out (Single)	4	4.5		
			Street Light - Mark Out	12	4.4		
			Street Light - On During Day	8	2.0		
	Street Lighting District			25	4.3		
	Department of Public Works			41	3.8		
	Inter Municipal Affairs		Inter Municipal Affairs	OIC - From Transfer	2	3.5	
				OIC - Inter Municipal SR	4	2.8	
		Inter Municipal Affairs			6	3.0	
	Inter Municipal Affairs			6	3.0		
	Planning and Building Department	Building Department	Bldg - Application Status	1	0		
			Bldg - Certificate Status	1	0		

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GREAT NECK	Planning and Building Department	Building Department	Bldg - Construction Complaint	4	1.2
			Bldg - Inspection Request	1	18.0
			Bldg - Suspect Work Without a Permit	3	0
		Building Department		10	2.3
	Planning and Building Department			10	2.3
	Project Independence	Project Independence	PI - Caregiver Support	2	0.5
			PI - Financial Assistance	1	3.0
			PI - Health and Mental Health	24	0.3
			PI - Household Maintenance	3	0
			PI - Membership Registration	7	0
			PI - Miscellaneous	11	2.9
			PI - Taxi Service	162	0.0
			PI - Taxi Service Cancellation	21	0
			PI - Taxi Service Complaint	1	1.0
			PI - Transportation/Mobility Mgmt Info	17	1.7
		Project Independence		249	0.3
	Project Independence			249	0.3
	Solid Waste Management	Solid Waste Management	SWMA - Compost SR	1	0
			SWMA - Long Island Green Homes	1	7.0
		Solid Waste Management		2	3.5
		Sustainability Department	SWMA - Compost	2	0
			SWMA - Rain Barrel	3	0
		Sustainability Department		5	0
	Solid Waste Management			7	1.0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	4	0
		Supervisor's Office		4	0
	Supervisor's Office			4	0
	Town Clerk	Town Clerk	Town Clerk - Miscellaneous	1	0
		Town Clerk		1	0
	Town Clerk			1	0
GREAT NECK				352	1.2
GREAT NECK ESTATES	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0
		Highway Department		1	0
	Department of Public Works			1	0
	Project Independence	Project Independence	PI - Household Maintenance	1	0
			PI - Miscellaneous	1	4.0
			PI - Taxi Service	13	0
			PI - Transportation/Mobility Mgmt Info	2	0
	Project Independence		17	0.2	
Project Independence			17	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
GREAT NECK ESTATES	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	2	0
		Sustainability Department		2	0
	Solid Waste Management			2	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
GREAT NECK ESTATES				21	0.2
GREAT NECK PLAZA	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
		Animal Shelter		1	1.0
	Department of Public Safety			1	1.0
	Project Independence	Project Independence	PI - Caregiver Support	2	1.0
			PI - Health and Mental Health	18	0
			PI - Membership Registration	9	0
			PI - Miscellaneous	2	3.0
			PI - Taxi Service	85	0.0
			PI - Taxi Service Cancellation	13	0
			PI - Transportation/Mobility Mgmt Info	5	2.8
			PI - Volunteer	1	4.0
			Project Independence		135
	Project Independence			135	0.2
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
GREAT NECK PLAZA				137	0.2
GREENLAWN	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0
GREENLAWN				1	0
GREENVALE	Department of Public Safety	Code Enforcement	Code - Court	1	0
			Code - Miscellaneous	1	6.0
			Code - Signs	1	5.0
		Code Enforcement		3	3.7
	Department of Public Safety			3	3.7
	Department of Public Works	Highway Department	Hwy - Pothole	1	3.0
		Highway Department		1	3.0
		Street Lighting District	Street Light - Fixture Problem	1	0
		Street Lighting District		1	0
	Department of Public Works			2	1.5

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
GREENVALE	Planning and Building Department	Building Department	Bldg - Inspection Request	1	2.0
		Building Department		1	2.0
		Planning and Building Department		1	2.0
	Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	1	0
		Sustainability Department		1	0
	Solid Waste Management		1	0	
	GREENVALE			7	2.3
HARBOR HILLS	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
		Adminstrative Services		1	0
	Department of Public Works	Street Lighting District	Street Light - Mark Out	7	2.6
		Street Lighting District		7	2.6
	Department of Public Works		7	2.6	
	Planning and Building Department	Building Department	Bldg - Retaining Wall	1	0
		Building Department		1	0
Planning and Building Department			1	0	
HARBOR HILLS			9	2.0	
HERRICKS	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	1.0
			CommSvc - Bus Pickup Schedule	1	1.0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		4	0.8
		Community Services		4	0.8
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	2.0
		Animal Shelter		1	2.0
		Code Enforcement	Code - Litter	1	4.0
			Code - Water Flow / Accumulation	1	1.0
		Code Enforcement		2	2.5
	Department of Public Safety			3	2.3
	Department of Public Works	Highway Department	Hwy - Pothole	1	1.0
			Hwy - Street Sweeping / Cleaning	2	4.5
			Hwy - Tree Planting	3	0
			Hwy - Tree Stump Removal	1	0
			Hwy - Tree Trimming / Removal Inspection	3	4.3
		Highway Department		10	2.3
Street Lighting District		Street Light - Cycles On / Off	4	3.5	
		Street Light - Fixture Problem	3	0.7	
		Street Light - Light Out (Single)	2	1.5	
		Street Light - Lights Out (Multiple)	1	0	
	Street Light - Mark Out	3	5.3		

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City	Department Description	Group Description	Type Description	Count	Response Days	
HERRICKS	Department of Public Works	Street Lighting District	Street Light - Misc Problems	1	0	
			Street Light - On During Day	2	6.5	
		Street Lighting District			16	3.0
		Department of Public Works			26	2.7
	Planning and Building Department	Building Department	Bldg - Application Status	1	21.0	
			Bldg - Construction Complaint	2	3.5	
			Bldg - Illegal Housing	1	0	
			Bldg - Inspection Request	1	10.0	
		Building Department			5	7.6
		Planning and Building Department			5	7.6
	Project Independence	Project Independence	PI - Health and Mental Health	1	0	
			PI - Household Maintenance	2	2.0	
			PI - Membership Registration	3	0	
			PI - Miscellaneous	1	0	
			PI - Program Registration	2	0.5	
			PI - Taxi Service	27	0	
			PI - Taxi Service Cancellation	3	0	
			PI - Transportation/Mobility Mgmt Info	3	1.0	
		Project Independence			42	0.2
	Project Independence			42	0.2	
	Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes	1	0	
		Solid Waste Management			1	0
		Solid Waste Management			1	0
HERRICKS				81	1.6	
HICKSVILLE	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	2	2.0	
		Animal Shelter			2	2.0
		Department of Public Safety			2	2.0
	Department of Public Works	Street Lighting District	Street Light - On During Day	1	0	
		Street Lighting District			1	0
		Department of Public Works			1	0
HICKSVILLE				3	1.3	
ISLAND PARK	Planning and Building Department	Building Department	Bldg - Employee Complaint	1	0	
		Building Department			1	0
	Planning and Building Department			1	0	
ISLAND PARK				1	0	
JAMAICA	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	3.0	
		Animal Shelter			1	3.0
	Department of Public Safety			1	3.0	
JAMAICA				1	3.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
KENSINGTON	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
	KENSINGTON			1	0
KINGS POINT	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
			CommSvc - Misc SR	1	3.0
		Community Services		2	1.5
	Community Services			2	1.5
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	4.0
		Animal Shelter		1	4.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
	Department of Public Safety			2	2.0
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	1	0
			PI - Taxi Service	25	0
			PI - Taxi Service Cancellation	5	0
			PI - Taxi Service Complaint	3	1.0
			PI - Transportation/Mobility Mgmt Info	2	7.5
		Project Independence		39	0.5
	Project Independence			39	0.5
	KINGS POINT			43	0.6
	LAKE SUCCESS	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1
Cat Shelter			1	0	
Department of Public Safety			1	0	
Project Independence		Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
Project Independence			2	0	
LAKE SUCCESS			3	0	
MALLVERNE	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
MALLVERNE			1	2.0	
MANHASSET	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	0
		Adminstrative Services		2	0
	Adminstrative Services			2	0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public	Animal Shelter	Animal Sh - Lost Animal	2	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
MANHASSET	Safety	Animal Shelter	Animal Sh - Misc	1	1.0	
			Animal Sh - Sign	1	0	
			Animal Sh - Unleashed - Stray Dog	1	4.0	
		Animal Shelter			5	1.4
		Code Enforcement	Code - Building Permit	2	4.5	
			Code - Commercial Vehicle stored on Residential Property	1	0	
			Code - Commerical Garbage Container	1	4.0	
			Code - Court	7	0	
			Code - Drop Off Bin	1	0	
			Code - Dumpster	3	10.0	
			Code - Fence	1	0	
			Code - Garbage	1	18.0	
			Code - Litter	1	8.0	
			Code - Miscellaneous	7	7.4	
			Code - No Plates / Inoperable Vehicle	1	0	
			Code - Noise	3	3.3	
			Code - Odor	1	1.0	
			Code - Sidewalk Obstruction	1	14.0	
			Code - Signs	11	4.4	
			Code - Tree Removal	3	2.3	
			Code - Unlawful Property Use	3	4.3	
			Code Enforcement			48
	Department of Public Safety			53	4.2	
	Department of Public Works	Highway Department	Hwy - Curb Repair	3	11.3	
			Hwy - Miscellaneous	3	5.3	
			Hwy - Pothole	7	4.3	
			Hwy - Street Sign - Repair / Replace	3	2.3	
			Hwy - Street Sweeping / Cleaning	1	0	
			Hwy - Tree Planting	14	0	
			Hwy - Tree Stump Removal	4	2.5	
			Hwy - Tree Trimming / Removal Inspection	5	1.6	
		Highway Department			40	2.6
		Street Lighting District	Street Light - Light Out (Single)	3	3.0	
			Street Light - Lights Out (Multiple)	2	0	
			Street Light - Mark Out	11	6.4	
			Street Light - On During Day	2	8.5	
			Street Light - Pole Problem	1	6.0	
		Street Lighting District			19	5.4
	Department of Public Works			59	3.5	
	Housing Authority	Housing Authority	Housing - Appliance	2	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Housing Authority	Housing Authority	Housing - High Priority SR	1	0
			Housing - Misc SR	4	1.8
			Housing - Plumbing	3	7.0
		Housing Authority		10	2.8
	Housing Authority			10	2.8
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	2.0
			OIC - Inter Municipal SR	2	1.0
		Inter Municipal Affairs		3	1.3
	Inter Municipal Affairs			3	1.3
	Planning and Building Department	Building Department	Bldg - Application Status	5	5.2
			Bldg - Construction Complaint	2	5.0
			Bldg - Housing Complaint	1	0
			Bldg - Suspect Work Without a Permit	1	7.0
		Building Department		9	4.8
		Planning Department	Planning - Questions needing Answers	1	1.0
		Planning Department		1	1.0
	Planning and Building Department			10	4.4
	Project Independence	Project Independence	PI - Health and Mental Health	1	0
			PI - Household Maintenance	1	0
			PI - Membership Registration	5	0
			PI - Miscellaneous	4	1.8
			PI - No Heat emergency (Excl HA)	2	1.0
			PI - Program Registration	2	3.0
			PI - Taxi Service	38	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	6	1.7
		Project Independence		61	0.4
	Project Independence			61	0.4
	Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	2	0.5
			Solid Waste Management		2
		Sustainability Department	SWMA - Compost	5	0
			SWMA - Compost SR	3	0
			SWMA - Long Island Green Homes	2	2.0
			SWMA - Rain Barrel	9	0
		Sustainability Department		19	0.2
	Solid Waste Management			21	0.2
	Supervisor's Office	311 Call Center	311 - Street Repaving Schedule Inquiry	2	0
		311 Call Center		2	0
		Supervisor's Office	SupV - Airplane	9	0
			SupV - Building Conference RSVP	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
MANHASSET	Supervisor's Office	Supervisor's Office	SupV - Helicopter	20	0
			SupV - Townstat Call Back	3	0.3
		Supervisor's Office		33	0.0
		Supervisor's Office		35	0.0
	Town Clerk	Town Clerk	Town Clerk - Miscellaneous	1	0
		Town Clerk		1	0
	Town Clerk		1	0	
	MANHASSET			256	2.1
MANHASSET HILLS	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	1	18.0
			Street Light - On During Day	1	0
		Street Lighting District		2	9.0
		Department of Public Works		2	9.0
	MANHASSET HILLS			2	9.0
MANHASSETT	Project Independence	Project Independence	PI - Taxi Service	2	0
		Project Independence		2	0
	Project Independence		2	0	
MANHASSETT			2	0	
MANORHAVEN	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	1.0
		Community Services		1	1.0
		Community Services		1	1.0
	Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	1	0
		Animal Shelter		1	0
		Department of Public Safety		1	0
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	5.0
		Highway Department		1	5.0
		Department of Public Works		1	5.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	3.0
			Parks and Recreation Department		1
		Parks and Recreation Department		1	3.0
	Project Independence	Project Independence	PI - Health and Mental Health	4	0
			PI - Household Maintenance	1	1.0
			PI - Membership Registration	4	0
			PI - Miscellaneous	3	0.3
			PI - Taxi Service	49	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		62	0.0
		Project Independence		62	0.0
MANORHAVEN			66	0.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
MELVILLE	Community Services	Community Services	CommSvc - Misc SR	1	1.0
		Community Services		1	1.0
		Community Services		1	1.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
		Parks and Recreation Department		1	1.0
MELVILLE				2	1.0
MERRICK	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	1.0
		Parks and Recreation Department		1	1.0
		Parks and Recreation Department		1	1.0
MERRICK				1	1.0
MINEOLA	Community Services	Community Services	CommSvc - Bus Pickup Cancel	2	0
			CommSvc - Bus Pickup Schedule	2	0
			CommSvc - Misc SR	1	5.0
		Community Services		5	1.0
		Community Services		5	1.0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Department of Public Safety		1	0
	Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	2	9.5
		Street Lighting District		2	9.5
		Department of Public Works		2	9.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	6.0
			OIC - Inter Municipal SR	2	1.0
		Inter Municipal Affairs		3	2.7
		Inter Municipal Affairs		3	2.7
	Project Independence	Project Independence	PI - Health and Mental Health	12	0.1
			PI - Household Maintenance	6	0.3
			PI - Membership Registration	14	0
			PI - Miscellaneous	6	0.2
			PI - Program Registration	1	1.0
			PI - Taxi Service	86	0
			PI - Taxi Service Cancellation	5	0
			PI - Transportation/Mobility Mgmt Info	11	0.6
		Project Independence		141	0.1
		Project Independence		141	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Compost SR	2	0
		Solid Waste Management		2	0

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City	Department Description	Group Description	Type Description	Count	Response Days
MINEOLA	Solid Waste Management	Sustainability Department	SWMA - Compost	4	0
			SWMA - Compost SR	1	0
			SWMA - Rain Barrel	9	0
		Sustainability Department		14	0
	Solid Waste Management			16	0
	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
MINEOLA				169	0.3
MUNSEY PARK	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	0
		Animal Shelter		1	0
		Cat Shelter	Cat Shelter - Feral Cats	1	21.0
		Cat Shelter		1	21.0
	Department of Public Safety			2	10.5
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		1	0
	Project Independence			1	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
			SWMA - Rain Barrel	1	0
		Sustainability Department		2	0
	Solid Waste Management			2	0
	MUNSEY PARK				6
NE CASSEL	Department of Public Works	Highway Department	Hwy - Pothole	1	7.0
		Highway Department		1	7.0
	Department of Public Works			1	7.0
NE CASSEL				1	7.0
NEW CASSEL	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	3	8.7
		Adminstrative Services		3	8.7
	Adminstrative Services			3	8.7
	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
		Community Services		1	0
	Community Services			1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	1.0
			Animal Sh - Menacing or Harrassing Dog	1	8.0
			Animal Sh - Unleashed - Stray Dog	2	3.5
		Animal Shelter		4	4.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
Cat Shelter		1	0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW CASSEL	Department of Public Safety	Code Enforcement	Code - Commercial Vehicle stored on Residential Property	4	6.8	
			Code - Court	9	0	
			Code - Fence	1	0	
			Code - Garbage	4	2.0	
			Code - Graffiti	1	0	
			Code - Handicap Parking	1	16.0	
			Code - Litter	3	5.0	
			Code - Miscellaneous	3	9.3	
			Code - No Plates / Inoperable Vehicle	8	0.6	
			Code - Noise	2	3.5	
			Code - Overgrown Vegetation	1	0	
			Code - Property Maintenance	11	2.0	
			Code - Sidewalk Obstruction	1	0	
			Code - Signs	4	2.2	
			Code - Storage and Display	1	0	
			Code - Unlawful Property Use	3	5.7	
			Code Enforcement			57
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	4	7.0	
		Parking Enforcement			4	7.0
	Department of Public Safety			66	3.0	
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	2.0	
			Hwy - Dead Animal Pickup	1	3.0	
			Hwy - Miscellaneous	1	0	
			Hwy - Pothole	6	6.7	
			Hwy - Street Drainage / Flooding	1	0	
			Hwy - Street Sign - New Request	1	6.0	
			Hwy - Street Sign - Remove	1	0	
			Hwy - Street Sign - Repair / Replace	2	1.0	
			Hwy - Street Sweeping / Cleaning	3	3.7	
			Hwy - Tree Trimming / Removal Inspection	3	0	
		Highway Department			20	3.2
		Street Lighting District	Street Light - Fixture Problem	1	0	
			Street Light - Light Out (Single)	5	4.8	
			Street Light - Mark Out	3	6.3	
			Street Light - On During Day	1	7.0	
		Street Lighting District			10	5.0
		Department of Public Works			30	3.8
		Housing Authority	Housing Authority	Housing - Appliance	1	1.0
				Housing - High Priority SR	1	4.0

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASSEL	Housing Authority	Housing Authority	Housing - Misc Carpentry	2	3.0
			Housing - Misc SR	2	1.0
		Housing Authority		6	2.2
		Housing Authority		6	2.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	5.0
		Parks and Recreation Department		1	5.0
	Parks and Recreation Department			1	5.0
	Planning and Building Department	Building Department	Bldg - Employee Complaint	1	2.0
			Bldg - Housing Complaint	2	0
			Bldg - Illegal Housing	1	0
		Building Department		4	0.5
		Planning Department	Planning - Questions needing Answers	1	0
		Planning Department		1	0
	Planning and Building Department			5	0.4
	Project Independence	Project Independence	PI - Household Maintenance	1	1.0
			PI - Membership Registration	1	0
			PI - Miscellaneous	3	1.0
			PI - Taxi Service	29	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		35	0.1
	Project Independence			35	0.1
	Supervisor's Office	Supervisor's Office	SupV - Complaint - Other Employee	1	1.0
		Supervisor's Office		1	1.0
	Supervisor's Office			1	1.0
	Town Clerk	Town Clerk	Town Clerk - Miscellaneous	1	1.0
		Town Clerk		1	1.0
	Town Clerk			1	1.0
	NEW CASSEL				149
NEW CASTEL	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	8.0
		Code Enforcement		1	8.0
	Department of Public Safety			1	8.0
NEW CASTEL				1	8.0
NEW CASTLE	Department of Public Safety	Parking Enforcement	Prkg Enfr - Parking Violations Complaint	1	0
		Parking Enforcement		1	0
	Department of Public Safety			1	0
NEW CASTLE				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW CASsel	Department of Public Works	Highway Department	Hwy - Miscellaneous	1	0
		Highway Department		1	0
		Department of Public Works		1	0
	NEW CASsel			1	0
NEW HYDE	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
		Project Independence		1	0
	NEW HYDE			1	0
NEW HYDE APRK	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	0
		Highway Department		1	0
		Department of Public Works		1	0
	NEW HYDE APRK			1	0
NEW HYDE PARK	Adminstrative Services	Adminstrative Services	Adm Svc - From Transfer	1	8.0
			Adm Svc - Green Team	1	0
		Adminstrative Services		2	4.0
		Adminstrative Services		2	4.0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	0
		Community Services		1	0
		Community Services		1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	10.0
			Animal Sh - Found Animal	1	2.0
		Animal Shelter		2	6.0
		Code Enforcement	Code - Court	1	0
			Code - Dumpster	1	5.0
			Code - Graffiti	1	4.0
			Code - Miscellaneous	1	2.0
			Code - Signs	1	0
			Code - Tree Removal	1	3.0
			Code - Unlawful Property Use	1	7.0
		Code Enforcement		7	3.0
		Parking Enforcement	Prkg Enfrc - Commercial Parking	1	9.0
		Parking Enforcement		1	9.0
		Department of Public Safety		10	4.2
	Department of Public Works	Highway Department	Hwy - Catch Basin	1	0
			Hwy - Curb Repair	2	0
			Hwy - Miscellaneous	2	0
			Hwy - Pothole	5	1.0
			Hwy - Street Sign - New Request	2	0
			Hwy - Street Sign - Repair / Replace	3	0.3
			Hwy - Street Sweeping / Cleaning	1	1.0
			Hwy - Tree Branch / Debris Pickup	1	1.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
NEW HYDE PARK	Department of Public Works	Highway Department	Hwy - Tree Planting	4	0	
			Hwy - Tree Stump Removal	1	0	
			Hwy - Tree Trimming / Removal Inspection	6	0	
		Highway Department			28	0.3
		Street Lighting District	Street Light - Cycles On / Off	1	5.0	
			Street Light - Fixture Problem	2	4.5	
			Street Light - Light Out (Single)	2	21.5	
			Street Light - Mark Out	4	5.8	
			Street Light - Pole Problem	1	5.0	
		Street Lighting District			10	8.5
	Department of Public Works			38	2.4	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	1.0	
			OIC - Inter Municipal SR	4	1.2	
		Inter Municipal Affairs			6	1.2
	Inter Municipal Affairs			6	1.2	
	Planning and Building Department	Building Department	Bldg - Application Status	3	1.7	
		Building Department			3	1.7
		Planning Department	Planning - Questions needing Answers	1	4.0	
		Planning Department			1	4.0
	Planning and Building Department			4	2.2	
	Project Independence	Project Independence	PI - Health and Mental Health	2	0	
			PI - Household Maintenance	3	9.7	
			PI - Membership Registration	8	0	
			PI - Miscellaneous	4	2.8	
			PI - NORC SR	2	0	
			PI - Program Registration	2	0	
			PI - Taxi Service	45	0	
			PI - Taxi Service Cancellation	1	0	
			PI - Transportation/Mobility Mgmt Info	11	0.8	
		Project Independence			78	0.6
	Project Independence			78	0.6	
	Solid Waste Management	Solid Waste Management	SWMA - Compost SR	1	0	
		Solid Waste Management			1	0
		Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel	1	0	
		Sustainability Department			2	0
	Solid Waste Management			3	0	

Town of North Hempstead Service Requests via 311 - by Community

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City	Department Description	Group Description	Type Description	Count	Response Days
NEW HYDE PARK	Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	2	0
		Supervisor's Office		2	0
	Supervisor's Office			2	0
NEW HYDE PARK				144	1.4
NEW HYDEPARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
		Inter Municipal Affairs		1	5.0
	Inter Municipal Affairs			1	5.0
NEW HYDEPARK				1	5.0
NO NEW HYDE PARK	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	1.0
			Code - Signs	1	0
		Code Enforcement		2	0.5
		Department of Public Safety			2
	Department of Public Works	Highway Department	Hwy - Catch Basin	2	4.0
			Hwy - Miscellaneous	1	2.0
		Highway Department		3	3.3
		Street Lighting District	Street Light - Light Out (Single)	2	0
			Street Light - On During Day	1	5.0
		Street Lighting District		3	1.7
		Department of Public Works			6
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	1.0
			OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		2	0.5
		Inter Municipal Affairs			2
	NO NEW HYDE PARK				10
NORTH HILLS	Community Services	Community Services	CommSvc - Bus Pickup Schedule	1	0
			CommSvc - Seasonal Programs Registration	1	0
		Community Services		2	0
	Community Services			2	0
	Project Independence	Project Independence	PI - Membership Registration	3	0
			PI - Miscellaneous	1	2.0
			PI - Taxi Service	36	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		42	0.0
Project Independence			42	0.0	
NORTH HILLS				44	0.0
NORTH NEW HYDE PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	3	0.3
			CommSvc - Bus Pickup Schedule	1	1.0
			CommSvc - Misc SR	1	14.0
	Community Services		5	3.2	

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTH NEW HYDE PARK	Community Services			5	3.2
	Department of Public Safety	Animal Shelter	Animal Sh - Injured Dog	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - Court	2	0
			Code - Fence	2	4.0
			Code - Garbage	4	3.5
			Code - Miscellaneous	2	2.5
			Code - Property Maintenance	2	5.5
			Code - Signs	3	5.3
			Code - Water Flow / Accumulation	2	2.5
			Code Enforcement		17
		Department of Public Safety			19
	Department of Public Works	Highway Department	Hwy - Bee's Nest Removal	1	7.0
			Hwy - Catch Basin	1	0
			Hwy - Complaint - Highway Employee / Vehicle	1	4.0
			Hwy - Curb Repair	1	0
			Hwy - Pothole	2	4.5
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Sign - Repair / Replace	1	3.0
			Hwy - Street Sweeping / Cleaning	1	2.0
			Hwy - Tree Branch / Debris Pickup	1	0
			Hwy - Tree Planting	35	0.3
			Hwy - Tree Stump Removal	5	0
			Hwy - Tree Trimming / Removal Inspection	23	0.1
			Highway Department		73
		Street Lighting District	Street Light - Cable Break	1	0
			Street Light - Cycles On / Off	4	0.5
			Street Light - Fixture Problem	3	5.3
			Street Light - Light Out (Single)	9	0.7
			Street Light - Lights Out (Multiple)	4	1.2
			Street Light - Mark Out	20	6.4
			Street Light - On During Day	9	3.6
	Street Lighting District		50	3.8	
	Department of Public Works			123	1.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	22.0
		Inter Municipal Affairs		1	22.0
	Inter Municipal Affairs			1	22.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
NORTH NEW HYDE PARK	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	7.0	
		Parks and Recreation Department		1	7.0	
	Parks and Recreation Department			1	7.0	
	Planning and Building Department	Building Department	Bldg - Application Status	6	4.2	
			Bldg - Certificate Status	1	0	
			Bldg - Illegal Housing	1	0	
			Bldg - Suspect Work Without a Permit	1	0	
		Building Department		9	2.8	
		Planning Department	Planning - Questions needing Answers	1	1.0	
		Planning Department		1	1.0	
	Planning and Building Department			10	2.6	
	Project Independence	Project Independence	PI - Call Back Request	1	0	
			PI - Caregiver Support	1	0	
			PI - Health and Mental Health	6	0.2	
			PI - Household Maintenance	3	0.7	
			PI - Membership Registration	5	0	
			PI - Miscellaneous	1	5.0	
			PI - NORC SR	5	0.8	
			PI - Program Registration	5	1.2	
			PI - Taxi Service	101	0	
			PI - Taxi Service Cancellation	6	0	
			PI - Taxi Service Complaint	4	1.0	
			PI - Transportation/Mobility Mgmt Info	18	0.9	
		Project Independence		156	0.2	
		Project Independence			156	0.2
	Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes	1	0	
			Solid Waste Management		1	0
		Sustainability Department	SWMA - Compost	2	0	
			SWMA - Rain Barrel	1	0	
		Sustainability Department		3	0	
	Solid Waste Management			4	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0	
			SupV - Complaint - Other Employee	1	1.0	
			SupV - Thank You from Constituent	1	0	
		Supervisor's Office		6	0.2	
		Supervisor's Office			6	0.2
	NORTH NEW HYDE PARK				325	1.2

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City	Department Description	Group Description	Type Description	Count	Response Days
NORTHHEMPSTEAD	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works			1	3.0
NORTHHEMPSTEAD				1	3.0
OLD WESTBURY	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Transportation/Mobility Mgmt Info	1	1.0
		Project Independence		2	0.5
	Project Independence			2	0.5
OLD WESTBURY				2	0.5
PLANDOME	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	2.0
		Animal Shelter		1	2.0
	Department of Public Safety			1	2.0
	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	1	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		3	0
	Project Independence			3	0
	Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes	1	0
		Solid Waste Management		1	0
		Sustainability Department	SWMA - Rain Barrel	2	0
		Sustainability Department		2	0
	Solid Waste Management			3	0
PLANDOME				7	0.3
PLANDOME HEIGHTS	Supervisor's Office	Supervisor's Office	SupV - Helicopter	1	0
		Supervisor's Office		1	0
	Supervisor's Office			1	0
PLANDOME HEIGHTS				1	0
PLANDOME MANOR	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	4.0
		Project Independence		1	4.0
Project Independence			1	4.0	
PLANDOME MANOR				2	2.5
PORT EASHINGTON	Project Independence	Project Independence	PI - Health and Mental Health	1	0
		Project Independence		1	0
	Project Independence			1	0
PORT EASHINGTON				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WAHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	1	3.0
		Adminstrative Services		1	3.0
		Adminstrative Services		1	3.0
	Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety		1	0	
	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
PORT WAHINGTON				3	1.0
PORT WASHINGTON	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	2	2.0
			Adm Svc - PW Parking - Broken Meter	3	1.0
		Adminstrative Services		5	1.4
	Adminstrative Services		5	1.4	
	Community Services	Community Services	CommSvc - Bus Pickup Schedule	3	0.7
		Community Services		3	0.7
	Community Services		3	0.7	
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	1	0
			Animal Sh - Lost Animal	2	1.0
			Animal Sh - Menacing or Harrassing Dog	1	0
			Animal Sh - Misc	1	14.0
			Animal Sh - Sign	1	8.0
			Animal Sh - Unleashed - Stray Dog	1	0
		Animal Shelter		7	3.4
		Cat Shelter	Cat Shelter - Feral Cats	4	1.8
		Cat Shelter		4	1.8
		Code Enforcement	Code - Building Permit	6	0
			Code - Court	5	0
			Code - Fence	5	1.4
			Code - Garbage	4	2.5
			Code - Handicap Parking	1	6.0
	Code - Leaves Accumulation		2	11.5	
	Code - Litter		1	0	
	Code - Miscellaneous		8	1.8	
	Code - No Plates / Inoperable Vehicle		3	1.7	
	Code - Noise		2	0	
	Code - Property Maintenance	2	0		
	Code - Sidewalk Obstruction	1	12.0		
	Code - Signs	6	4.0		

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City	Department Description	Group Description	Type Description	Count	Response Days	
PORT WASHINGTON	Department of Public Safety	Code Enforcement	Code - Storage and Display	4	0	
			Code - Unlawful Property Use	1	0	
		Code Enforcement			51	2.0
		Department of Public Safety			62	2.1
	Department of Public Works	Highway Department	Hwy - Animal Sign - New Request	1	0	
			Hwy - Catch Basin	3	1.0	
			Hwy - Curb Repair	2	2.5	
			Hwy - Dead Animal Pickup	3	4.3	
			Hwy - Miscellaneous	4	4.5	
			Hwy - Pothole	5	5.2	
			Hwy - Pothole Filled Without Request	8	1.5	
			Hwy - Street Sign - New Request	3	2.0	
			Hwy - Street Sign - Repair / Replace	3	2.0	
			Hwy - Street Sweeping / Cleaning	2	3.5	
			Hwy - Tree Branch / Debris Pickup	2	10.0	
			Hwy - Tree Stump Removal	3	0	
			Hwy - Tree Trimming / Removal Inspection	6	0.2	
			Highway Department			45
		Street Lighting District	Street Light - Cycles On / Off	3	9.0	
			Street Light - Fixture Problem	3	0	
			Street Light - Light Out (Single)	3	3.7	
			Street Light - Lights Out (Multiple)	2	2.5	
			Street Light - Mark Out	9	3.7	
			Street Light - Misc Problems	1	0	
			Street Light - On During Day	8	5.9	
		Street Lighting District			29	4.2
	Department of Public Works			74	3.2	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	2.5	
			OIC - Inter Municipal SR	2	2.0	
		Inter Municipal Affairs			4	2.2
	Inter Municipal Affairs			4	2.2	
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	2	2.0	
		Parks and Recreation Department			2	2.0
	Parks and Recreation Department			2	2.0	
	Planning and Building Department	Board of Zoning Appeals	BZA - Request for a Zoning file	1	0	
		Board of Zoning Appeals			1	0
		Building Department	Bldg - Application Status	13	4.2	
			Bldg - Employee Complaint	1	14.0	
			Bldg - Housing Complaint	1	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON	Planning and Building Department	Building Department	Bldg - Illegal Housing	5	0.4
			Bldg - Suspect Work Without a Permit	3	3.0
		Building Department		23	3.4
	Planning and Building Department			24	3.3
	Project Independence	Project Independence	PI - Caregiver Support	1	0
			PI - Food and Hunger	2	1.0
			PI - Health and Mental Health	15	0.5
			PI - Household Maintenance	2	3.0
			PI - Membership Registration	15	0
			PI - Miscellaneous	4	1.8
			PI - Program Registration	1	0
			PI - Taxi Service	204	0
			PI - Taxi Service Cancellation	12	0
			PI - Transportation/Mobility Mgmt Info	10	1.3
			PI - Volunteer	1	0
		Project Independence		267	0.1
	Project Independence			267	0.1
	Solid Waste Management	Solid Waste Management	SWMA - Compost SR	3	0
			SWMA - Garbage Not Picked Up	2	0
			SWMA - Long Island Green Homes	2	3.0
		Solid Waste Management		7	0.9
		Sustainability Department	SWMA - Compost	2	0
			SWMA - Rain Barrel	4	0
		Sustainability Department		6	0
	Solid Waste Management			13	0.5
	Supervisor's Office	Supervisor's Office	SupV - Airplane	7	0
			SupV - Complaint - Other Employee	2	3.0
			SupV - Thank You from Constituent	4	0
		Supervisor's Office		13	0.5
	Supervisor's Office			13	0.5
	Town Clerk	Town Clerk	Town Clerk - Miscellaneous	1	0
		Town Clerk		1	0
	Town Clerk			1	0
PORT WASHINGTON				468	1.1
PORT WASHINGTON NORTH	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
	Inter Municipal Affairs			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	1	5.0
			PI - Miscellaneous	1	0
PI - Taxi Service			24	0	

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City	Department Description	Group Description	Type Description	Count	Response Days
PORT WASHINGTON NORTH	Project Independence	Project Independence	PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	2	4.5
		Project Independence		29	0.5
	Project Independence		29	0.5	
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	5	0
		Supervisor's Office		5	0
	Supervisor's Office		5	0	
PORT WASHINGTON NORTH				35	0.4
PORTWASHINGTON	Project Independence	Project Independence	PI - Membership Registration	1	0
			PI - Taxi Service	1	0
		Project Independence		2	0
	Project Independence		2	0	
PORTWASHINGTON				2	0
PT WASHINGTON	Department of Public Works	Street Lighting District	Street Light - Mark Out	2	3.0
		Street Lighting District		2	3.0
	Department of Public Works		2	3.0	
PT WASHINGTON				2	3.0
ROSLYN	Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	1	0
		Adminstrative Services		1	0
	Adminstrative Services		1	0	
	Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	1	0
			Code - Overgrown Vegetation	1	0
		Code Enforcement		2	0
	Department of Public Safety		2	0	
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	4.0
			Hwy - Pothole Filled Without Request	3	3.0
			Hwy - Street Painting	1	0
			Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		6	2.2
		Street Lighting District	Street Light - Light Out (Single)	1	3.0
		Street Lighting District		1	3.0
	Department of Public Works		7	2.3	
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	4	1.0
		Inter Municipal Affairs		4	1.0
	Inter Municipal Affairs		4	1.0	
	Parks and Recreation Department	Parks and Recreation Department	Park - From Transfer	1	4.0
Parks and Recreation Department			1	4.0	
Parks and Recreation Department		1	4.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN	Planning and Building Department	Building Department	Bldg - Application Status	1	0
		Building Department		1	0
		Planning and Building Department		1	0
	Project Independence	Project Independence	PI - Health and Mental Health	2	1.0
			PI - Membership Registration	2	0
			PI - Taxi Service	10	0
			PI - Taxi Service Cancellation	3	0
			PI - Transportation/Mobility Mgmt Info	2	0
		Project Independence		19	0.1
	Project Independence		19	0.1	
ROSLYN				35	0.7
ROSLYN ESTATES	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Department of Public Safety		1	0
	Project Independence	Project Independence	PI - Miscellaneous	1	2.0
			PI - Program Registration	1	1.0
			PI - Taxi Service	3	0
			PI - Transportation/Mobility Mgmt Info	2	0
		Project Independence		7	0.4
	Project Independence		7	0.4	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
			SupV - Helicopter	2	0
		Supervisor's Office		6	0
Supervisor's Office		6	0		
ROSLYN ESTATES				14	0.2
ROSLYN HARBOR	Project Independence	Project Independence	PI - Taxi Service	5	0
		Project Independence		5	0
		Project Independence		5	0
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
			SWMA - Rain Barrel	1	0
		Sustainability Department		2	0
	Solid Waste Management		2	0	
	Supervisor's Office	Supervisor's Office	SupV - Airplane	2	0
		Supervisor's Office		2	0
	Supervisor's Office		2	0	
ROSLYN HARBOR				9	0
ROSLYN HEIGHT	Project Independence	Project Independence	PI - Taxi Service	1	0
		Project Independence		1	0
	Project Independence		1	0	
ROSLYN HEIGHT				1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Administrative Services	Administrative Services	Adm Svc - Green Team	1	0
		Administrative Services		1	0
		Administrative Services		1	0
	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
		Cat Shelter	Cat Shelter - Feral Cats	1	0
		Cat Shelter		1	0
		Code Enforcement	Code - After Hours/Weekend Construction	1	5.0
			Code - Commercial Vehicle stored on Residential Property	1	5.0
			Code - Court	2	0
			Code - Fence	1	32.0
			Code - Leaves Accumulation	2	0
			Code - Miscellaneous	1	0
			Code - Noise	1	0
			Code - Overgrown Vegetation	2	1.5
			Code - Property Maintenance	4	2.0
			Code - Signs	1	12.0
			Code - Tree Removal	1	0
			Code - Unlawful Property Use	3	5.3
		Code Enforcement		20	4.0
		Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	3.0
		Parking Enforcement		1	3.0
		Department of Public Safety		23	3.7
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	4	1.5
			Hwy - Pothole	1	3.0
			Hwy - Pothole Filled Without Request	6	3.0
			Hwy - Street Drainage / Flooding	1	0
			Hwy - Street Painting	1	0
			Hwy - Street Sign - Repair / Replace	1	21.0
			Hwy - Tree Branch / Debris Pickup	1	5.0
			Hwy - Tree Fallen - Emergency	1	1.0
			Hwy - Tree Stump Removal	4	2.8
			Hwy - Tree Trimming / Removal Inspection	3	0
		Highway Department		23	2.8
		Street Lighting District	Street Light - Cycles On / Off	2	8.0
			Street Light - Light Out (Single)	11	5.8
			Street Light - Lights Out (Multiple)	8	4.1
			Street Light - Mark Out	16	2.3
		Street Lighting District		37	4.1

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City	Department Description	Group Description	Type Description	Count	Response Days
ROSLYN HEIGHTS	Department of Public Works			60	3.6
	Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	1	2.0
		Parks and Recreation Department		1	2.0
	Parks and Recreation Department			1	2.0
	Planning and Building Department	Building Department	Bldg - Application Status	5	2.6
			Bldg - General Question Needs Answers	1	1.0
			Bldg - Illegal Housing	4	0
			Bldg - Suspect Work Without a Permit	1	0
		Building Department		11	1.3
	Planning and Building Department			11	1.3
	Project Independence	Project Independence	PI - Health and Mental Health	2	0
			PI - Household Maintenance	2	2.0
			PI - Membership Registration	3	0
			PI - Miscellaneous	5	0.2
			PI - Taxi Service	41	0
			PI - Transportation/Mobility Mgmt Info	4	0
	Project Independence		57	0.1	
	Project Independence			57	0.1
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0
			SWMA - Compost SR	1	0
			SWMA - Rain Barrel	3	0
		Sustainability Department		5	0
	Solid Waste Management			5	0
	Supervisor's Office	Supervisor's Office	SupV - Airplane	1	0
			SupV - Complaint - Other Employee	1	1.0
			SupV - Thank You from Constituent	1	0
		Supervisor's Office		3	0.3
	Supervisor's Office			3	0.3
ROSLYN HEIGHTS				161	2.0
ROSLYN HGTS	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	13.0
		Building Department		1	13.0
	Planning and Building Department			1	13.0
ROSLYN HGTS				1	13.0
ROSLYN HTS	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	3.0
		Highway Department		1	3.0
	Department of Public Works			1	3.0
ROSLYN HTS				1	3.0

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City	Department Description	Group Description	Type Description	Count	Response Days	
ROSYLN	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
	ROSYLN			1	0	
RUSSELL GARDENS	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	2	0.5	
		Inter Municipal Affairs		2	0.5	
	Inter Municipal Affairs			2	0.5	
	Project Independence	Project Independence	PI - Taxi Service	7	0	
			PI - Taxi Service Cancellation		1	0
		Project Independence		8	0	
	Project Independence			8	0	
	Solid Waste Management	Sustainability Department	SWMA - Compost	1	0	
			SWMA - Rain Barrel		1	0
		Sustainability Department		2	0	
	Solid Waste Management			2	0	
	RUSSELL GARDENS			12	0.1	
SADDLE ROCK	Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	1	4.0	
		Project Independence		1	4.0	
	Project Independence			1	4.0	
SADDLE ROCK			1	4.0		
SADDLE ROCK ESTATES	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0	
		Street Lighting District		1	4.0	
	Department of Public Works			1	4.0	
SADDLE ROCK ESTATES			1	4.0		
SAFDDLE ROCK ESTATES	Department of Public Works	Street Lighting District	Street Light - Mark Out	1	4.0	
		Street Lighting District		1	4.0	
	Department of Public Works			1	4.0	
SAFDDLE ROCK ESTATES			1	4.0		
SANDS POINT	Project Independence	Project Independence	PI - Membership Registration	1	0	
			PI - Taxi Service		2	0
			PI - Transportation/Mobility Mgmt Info		1	0
		Project Independence		4	0	
	Project Independence			4	0	
SANDS POINT			4	0		
SEAFORD	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0	
		Animal Shelter		1	1.0	
	Department of Public Safety			1	1.0	
SEAFORD			1	1.0		

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	1	6.0
			Animal Sh - Lost Animal	1	1.0
		Animal Shelter		2	3.5
		Cat Shelter	Cat Shelter - Feral Cats	1	4.0
		Cat Shelter		1	4.0
		Code Enforcement	Code - Garbage	3	3.0
			Code - Miscellaneous	1	0
			Code - No Plates / Inoperable Vehicle	1	18.0
		Code Enforcement		5	5.4
	Department of Public Safety			8	4.8
	Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	1	1.0
			Hwy - Pothole Filled Without Request	3	3.0
			Hwy - Street Sign - New Request	2	3.0
			Hwy - Street Sweeping / Cleaning	4	1.5
			Hwy - Tree Planting	1	0
			Hwy - Tree Trimming / Removal Inspection	2	0
		Highway Department		13	1.7
		Street Lighting District	Street Light - Fixture Problem	1	6.0
			Street Light - Light Out (Single)	2	5.5
			Street Light - Lights Out (Multiple)	1	0
			Street Light - Mark Out	16	3.6
			Street Light - On During Day	2	1.5
		Street Lighting District		22	3.5
	Department of Public Works			35	2.9
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	3	2.3
		Inter Municipal Affairs		3	2.3
	Inter Municipal Affairs			3	2.3
	Planning and Building Department	Building Department	Bldg - Application Status	1	3.0
			Bldg - Construction Complaint	1	17.0
			Bldg - Illegal Housing	1	0
		Building Department		3	6.7
	Planning and Building Department			3	6.7
	Project Independence	Project Independence	PI - Taxi Service	6	0
			PI - Transportation/Mobility Mgmt Info	2	0
		Project Independence		8	0
	Project Independence			8	0
	Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes	1	2.0
		Solid Waste Management		1	2.0
	Solid Waste Management			1	2.0

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City	Department Description	Group Description	Type Description	Count	Response Days
SEARINGTOWN	Supervisor's Office	Supervisor's Office	SupV - Airplane	4	0
		Supervisor's Office		4	0
	Supervisor's Office			4	0
	SEARINGTOWN			62	2.7
THOMASTON	Community Services	Community Services	CommSvc - Bus Booking for Group	1	0
		Community Services		1	0
	Community Services			1	0
	Project Independence	Project Independence	PI - Health and Mental Health	5	0
			PI - Membership Registration	1	0
			PI - Taxi Service	9	0
			PI - Taxi Service Cancellation	2	0
			PI - Transportation/Mobility Mgmt Info	1	0
		Project Independence		18	0
	Project Independence			18	0
	Solid Waste Management	Solid Waste Management	SWMA - Compost SR	2	0
		Solid Waste Management		2	0
		Sustainability Department	SWMA - Rain Barrel	1	0
		Sustainability Department		1	0
	Solid Waste Management			3	0
	THOMASTON			22	0
UNIVERSITY GARDENS	Department of Public Safety	Code Enforcement	Code - Fence	1	0
			Code - Miscellaneous	2	7.0
		Code Enforcement		3	4.7
	Department of Public Safety			3	4.7
	Department of Public Works	Highway Department	Hwy - Street Sign - New Request	1	0
			Hwy - Tree Stump Removal	1	0
		Highway Department		2	0
		Street Lighting District	Street Light - Mark Out	1	15.0
	Street Lighting District			1	15.0
	Department of Public Works			3	5.0
	Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	1	11.0
		Building Department		1	11.0
	Planning and Building Department			1	11.0
	Project Independence	Project Independence	PI - Membership Registration	2	0
			PI - Miscellaneous	1	1.0
			PI - Taxi Service	5	0
		Project Independence		8	0.1
	Project Independence			8	0.1
	UNIVERSITY GARDENS			15	2.7

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City	Department Description	Group Description	Type Description	Count	Response Days
UNIVERSITY GARDENS	Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	1	1.0
		Highway Department		1	1.0
		Department of Public Works		1	1.0
	UNIVERSITY GARDENS			1	1.0
VALLEY STREAM	Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	1	1.0
		Animal Shelter		1	1.0
		Department of Public Safety		1	1.0
	VALLEY STREAM			1	1.0
WESTBURY	Administrative Services	Administrative Services	Adm Svc - Green Team	1	12.0
		Administrative Services		1	12.0
		Administrative Services		1	12.0
	Community Services	Community Services	CommSvc - Bus Pickup Cancel	5	0.2
		Community Services		5	0.2
		Community Services		5	0.2
	Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	2	0.5
			Animal Sh - Lost Animal	3	0
			Animal Sh - Menacing or Harrassing Dog	2	1.0
			Animal Sh - Unleashed - Stray Dog	3	9.3
		Animal Shelter		10	3.1
		Cat Shelter	Cat Shelter - Feral Cats	3	0
		Cat Shelter		3	0
		Department of Public Safety		13	2.4
	Department of Public Works	Highway Department	Hwy - Curb Repair	1	0
			Hwy - From Transfer	1	0
			Hwy - Street Sign - Repair / Replace	2	0
			Hwy - Tree Trimming / Removal Inspection	3	0
		Highway Department		7	0
		Street Lighting District	Street Light - Cycles On / Off	1	0
			Street Light - Light Out (Single)	7	5.9
			Street Light - Lights Out (Multiple)	1	14.0
			Street Light - Mark Out	4	7.0
			Street Light - On During Day	1	4.0
		Street Lighting District		14	6.2
		Department of Public Works		21	4.1
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	1	5.0
			OIC - Inter Municipal SR	2	0
		Inter Municipal Affairs		3	1.7
		Inter Municipal Affairs		3	1.7

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City	Department Description	Group Description	Type Description	Count	Response Days	
WESTBURY	Planning and Building Department	Building Department	Bldg - Application Status	1	4.0	
			Bldg - Illegal Housing	3	2.0	
			Building Department		4	2.5
		Planning and Building Department			4	2.5
	Project Independence	Project Independence	PI - Health and Mental Health	3	0	
			PI - Household Maintenance	2	1.0	
			PI - Membership Registration	6	0	
			PI - Miscellaneous	4	0.2	
			PI - Taxi Service	40	0	
			PI - Taxi Service Cancellation	2	0	
			PI - Transportation/Mobility Mgmt Info	3	1.3	
				Project Independence		60
			Project Independence			60
	Solid Waste Management	Solid Waste Management	SWMA - Compost SR	1	0	
			SWMA - Long Island Green Homes	2	12.5	
			SWMA - Strange Odor	1	0	
			Solid Waste Management		4	6.2
		Sustainability Department	SWMA - Rain Barrel	5	0	
			Sustainability Department		5	0
		Solid Waste Management			9	2.8
	WESTBURY			116	1.5	
WESTBURY / NEW CASSEL	Department of Public Works	Highway Department	Hwy - From Transfer	1	0	
		Highway Department		1	0	
	Department of Public Works			1	0	
WESTBURY / NEW CASSEL			1	0		
WILLISTON PARK	Community Services	Community Services	CommSvc - Bus Pickup Cancel	1	1.0	
		Community Services		1	1.0	
		Community Services			1	1.0
	Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	2	0.5	
		Cat Shelter		2	0.5	
		Code Enforcement	Code - Building Permit	1	0	
		Code Enforcement		1	0	
		Department of Public Safety			3	0.3
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	2	10.5	
		Inter Municipal Affairs		2	10.5	
		Inter Municipal Affairs			2	10.5
	Project Independence	Project Independence	PI - Household Maintenance	3	0.7	
			PI - Membership Registration	4	0	
			PI - Miscellaneous	3	0	
			PI - Program Registration	2	0	
			PI - Taxi Service	55	0.0	

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City	Department Description	Group Description	Type Description	Count	Response Days	
WILLISTON PARK	Project Independence	Project Independence	PI - Taxi Service Cancellation	6	0	
			PI - Transportation/Mobility Mgmt Info	1	0	
		Project Independence		74	0.1	
	Project Independence			74	0.1	
	Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes		2	0
		Solid Waste Management			2	0
		Sustainability Department	SWMA - Compost		4	0
			SWMA - Rain Barrel		7	0
		Sustainability Department			11	0
		Solid Waste Management			13	0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter		4	0
		Supervisor's Office			4	0
		Supervisor's Office			4	0
WILLISTON PARK				97	0.3	
albertson	Department of Public Safety	Code Enforcement	Code - Unlawful Property Use	1	6.0	
		Code Enforcement		1	6.0	
		Department of Public Safety			1	6.0
	Department of Public Works	Highway Department	Hwy - Tree Stump Removal	1	0	
		Highway Department		1	0	
		Department of Public Works			1	0
albertson				2	3.0	
garden city park	Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	1	2.0	
		Highway Department		1	2.0	
		Street Lighting District	Street Light - Cycles On / Off		1	5.0
			Street Light - Light Out (Single)		1	5.0
		Street Lighting District		2	5.0	
	Department of Public Works			3	4.0	
garden city park				3	4.0	
great neck	Department of Public Safety	Code Enforcement	Code - Signs	1	0	
		Code Enforcement		1	0	
		Department of Public Safety			1	0
great neck				1	0	
great neck	Department of Public Safety	Code Enforcement	Code - Miscellaneous	1	0	
		Code Enforcement		1	0	
		Department of Public Safety			1	0
great neck				1	0	
manhasset	Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	1	5.0	
		Parking Enforcement		1	5.0	
		Department of Public Safety			1	5.0

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City	Department Description	Group Description	Type Description	Count	Response Days
manhasset	Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	1	6.0
			Hwy - Tree Planting	1	0
		Highway Department		2	3.0
	Department of Public Works			2	3.0
	Supervisor's Office	Supervisor's Office	SupV - Helicopter	4	0
		Supervisor's Office		4	0
	Supervisor's Office			4	0
manhasset				7	1.6
manhasset	Department of Public Safety	Code Enforcement	Code - Dumpster	1	10.0
		Code Enforcement		1	10.0
		Department of Public Safety		1	10.0
	Project Independence	Project Independence	PI - Miscellaneous	1	0
		Project Independence		1	0
	Project Independence			1	0
manhasset				2	5.0
north NEW HYDE PARK	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	2.0
		Inter Municipal Affairs		1	2.0
	Inter Municipal Affairs			1	2.0
north NEW HYDE PARK				1	2.0
port washington	Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	1	0
			Hwy - Catch Basin	1	0
			Hwy - Miscellaneous	1	1.0
			Hwy - Pothole	2	2.0
			Hwy - Pothole Filled Without Request	6	2.5
			Hwy - Street Sign - New Request	1	0
		Highway Department		12	1.7
	Department of Public Works			12	1.7
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	0
		Inter Municipal Affairs		1	0
Inter Municipal Affairs			1	0	
port washington				13	1.5
roslyn heights	Planning and Building Department	Building Department	Bldg - Construction Complaint	1	1.0
		Building Department		1	1.0
	Planning and Building Department			1	1.0
roslyn heights				1	1.0
westbury	Department of Public Safety	Animal Shelter	Animal Sh - Injured Dog	1	0
		Animal Shelter		1	0
	Department of Public Safety			1	0

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City	Department Description	Group Description	Type Description	Count	Response Days	
westbury	Project Independence	Project Independence	PI - Taxi Service	2	0	
			PI - Transportation/Mobility Mgmt Info	1	3.0	
		Project Independence		3	1.0	
	Project Independence			3	1.0	
westbury				4	0.8	
westbury-	Project Independence	Project Independence	PI - Taxi Service	1	0	
		Project Independence		1	0	
	Project Independence			1	0	
westbury-				1	0	
	Adminstrative Services	Adminstrative Services	Adm Svc - PW Parking - Broken Meter	3	1.3	
		Adminstrative Services		3	1.3	
		Adminstrative Services			3	1.3
	Community Services	Community Services	CommSvc - Misc SR	2	3.0	
		Community Services		2	3.0	
	Community Services			2	3.0	
	Department of Public Safety	Animal Shelter	Animal Sh - Call Back	1	1.0	
			Animal Sh - Dog Adoption	51	0	
			Animal Sh - Found Animal	1	1.0	
			Animal Sh - Lost Animal	1	1.0	
		Animal Shelter			54	0.1
		Cat Shelter	Cat Shelter - Call Back	18	3.4	
		Cat Shelter			18	3.4
		Code Enforcement	Code - Call Back Request	70	1.1	
			Code - Court	1	0	
			Code - Fence	1	0	
			Code - Garbage	1	4.0	
			Code - Miscellaneous	1	7.0	
			Code - Property Violations Search	184	6.6	
			Code - Signs	1	0	
	Code Enforcement			259	5.1	
	Parking Enforcement	Prkg Enfrc - Call Back Request	3	1.3		
	Parking Enforcement			3	1.3	
	Department of Public Safety			334	4.1	
	Department of Public Works	Highway Department	Hwy - Call Back Request	15	0	
			Hwy - Curb Repair	2	2.5	
			Hwy - Dead End Guard Rail	1	0	
			Hwy - Miscellaneous	1	1.0	

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City	Department Description	Group Description	Type Description	Count	Response Days
	Department of Public Works	Highway Department	Hwy - Permits / Road Opening Application Request	3	0
			Hwy - Street Sign - Repair / Replace	1	0
		Highway Department		23	0.3
		Department of Public Works			23
	Housing Authority	Housing Authority	Housing - Misc SR	1	0
		Housing Authority		1	0
	Housing Authority			1	0
	Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	1	1.0
		Inter Municipal Affairs		1	1.0
	Inter Municipal Affairs			1	1.0
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request	2	0
			Park - Miscellaneous	3	1.3
			Park - Park Facilities Maintenance	7	2.0
			Park - Park Permit Application Request	27	0.2
		Parks and Recreation Department		39	0.6
	Parks and Recreation Department			39	0.6
	Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers	5	0.6
		Board of Zoning Appeals		5	0.6
		Building Department	Bldg - Call Back	13	0.5
			Bldg - General Question Needs Answers	102	3.7
			Bldg - Permit Question Needs Answers	32	6.3
		Building Department		147	4.0
		Planning Department	Planning - Call Back Request	1	5.0
			Planning - Questions needing Answers	1	1.0
		Planning Department		2	3.0
	Planning and Building Department			154	3.8
	Project Independence	Project Independence	PI - Call Back Request	47	1.6
			PI - Health and Mental Health	4	0
			PI - Miscellaneous	3	2.3
			PI - Program Registration	1	0
			PI - Taxi Service	16	0
			PI - Taxi Service Cancellation	1	0
			PI - Transportation/Mobility Mgmt Info	2	0
		Project Independence		74	1.1
	Project Independence			74	1.1
	Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request	7	0
			Tax - Tax Bill Change	13	0
		Receiver of Taxes		20	0
	Receiver of Taxes			20	0

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City	Department Description	Group Description	Type Description	Count	Response Days
	Solid Waste Management	Solid Waste Management	SWMA - Call Back	29	0.8
			SWMA - Carting Complaints	1	0
		Solid Waste Management		30	0.8
		Sustainability Department	SWMA - Recycling / STOP Call Back	5	0
		Sustainability Department		5	0
		Solid Waste Management			35
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up	55	0
		311 Call Center		55	0
		Supervisor's Office	SupV - Building Conference RSVP	1	0
			SupV - Complaint - Other Employee	2	3.5
			SupV - Helicopter	1	0
			SupV - Helicopter Nassau	2	0
		Supervisor's Office		6	1.2
	Supervisor's Office			61	0.1
	Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance	1	0
			Town Clerk - Birth Certificate	166	0
			Town Clerk - Block Party Application	1	0
			Town Clerk - Codebook Supplement	3	0
			Town Clerk - Contracts & Bids	13	0
			Town Clerk - Death Certificate	63	0
			Town Clerk - Dog License	56	0
			Town Clerk - Domestic Partnership	2	0
			Town Clerk - Events and Scheduling	1	0
			Town Clerk - Fishing License	1	0
			Town Clerk - Going Out of Business	2	0
			Town Clerk - Liquor License	1	0
			Town Clerk - Marriage Certificate	42	0
			Town Clerk - Marriage License	93	0
			Town Clerk - Miscellaneous	67	0.0
			Town Clerk - Parade Application	3	0
			Town Clerk - Parking (Mary Jane Davies Green)	1	0
			Town Clerk - Parking Restrictions Removal Request	6	0
			Town Clerk - Peddler License	6	0
			Town Clerk - Secondhand Dealer License	5	0
			Town Clerk - Solid Waste Management License	2	0
			Town Clerk - Taxi and Limousine License	2	0
			Town Clerk - Tow Truck License	1	0

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City	Department Description	Group Description	Type Description	Count	Response Days
	Town Clerk	Town Clerk	Town Clerk - Town Board Questions	1	0
			Town Clerk - Waterways	4	0.2
		Town Clerk		543	0.0
	Town Clerk			543	0.0
				1,290	1.6
Summary				4,824	1.4